### **CUSTOMER PRIVACY POLICY**

PMR Nutrition shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded here.

PMR Nutrition respects your privacy. This means that all of the personal information collected on this site will be kept strictly confidential and will not be sold, reused, rented, disclosed, or loaned. Any information you provide will be held with the utmost care and will only be used to process your order and to provide you with the best possible service.

If you have any questions, please feel free to email us (see contact us).

### **AGREEMENT OF SALE**

An agreement of sale between PMR Nutrition and a customer is only valid once payment has been made and the company receives proof of payment. Up until this point all goods remain the property of PMR Nutrition.

## **DISCLAIMER**

It is our mission that all information on this website is as accurate and up to date as possible, and that all products promoted cause no harm to our customers or the environment. However, due to the possibility of human and technical error, PMR Nutrition accepts no responsibility for the accuracy or completeness of information provided on the website. Neither do we accept responsibility for any adverse reactions that any of our products may cause. While we have taken every reasonable measure to ensure that the products promoted on this website are of the highest quality and safety, the recommendations on this site are not the advice of a medical practitioner. We therefore advise the consultation of a medical practitioner if there is ever any doubt as to the use of the products.

### **PAYMENT INFORMATION**

**Payment Options Accepted** 

Payment may be made via Visa, MasterCard and credit cards or by bank transfer PMR Nutrition bank account, the details of which will be provided during the checkout process.

**EFT & Bank Deposits** 

Bank: ABSA CHEQUE ACCOUNT

Acc. No: 4077 689 306

Branch Code: 632005

**Credit Card Acquiring and Security** 

Credit card transactions will be acquired for PMR Nutrition via PayFast who use the strictest forms of encryption.

Customer Details Separate from Card Details

Customer details will be stored by PMR Nutrition separately from card details which are entered by the customer on the PayFast secure payment terminal. For more detail on PayFast visit the Payfast

Merchant outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the card holder is South Africa. The transaction currency is South African Rand (ZAR).

# Responsibility

PMR Nutrition takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.